Computer-Supported Collaboration

COMPUTER-SUPPORTED
COLLABORATION
with Applications to
Software Development

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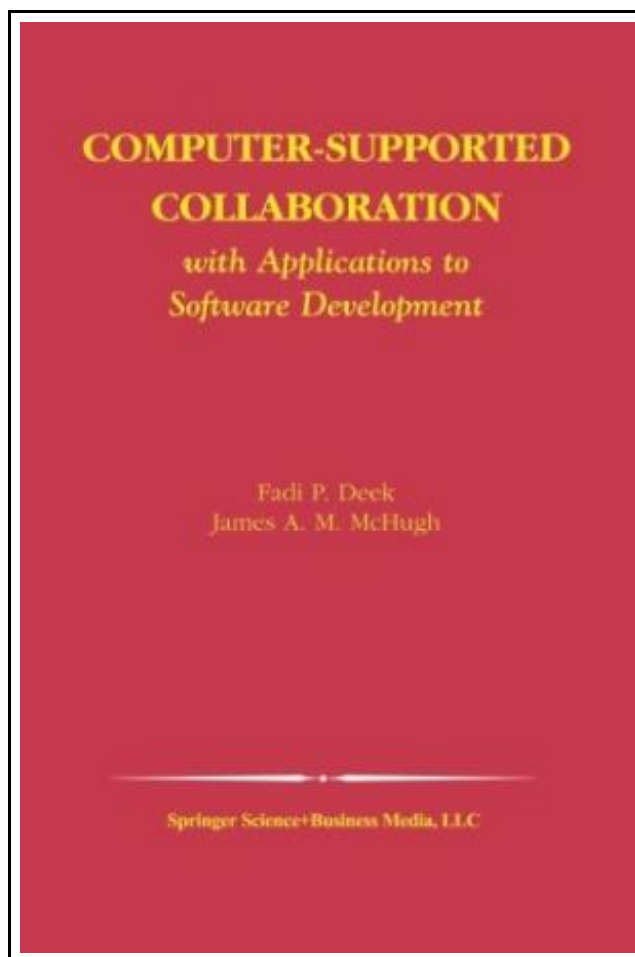
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COMPUTER-SUPPORTED COLLABORATION

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Book Condition: New. Publisher/Verlag: Springer, Berlin | With Applications to Software Development | Computer-Supported Collaboration with Applications to Software Development reviews the theory of collaborative groups and the factors that affect collaboration, particularly collaborative software development. The influences considered derive from diverse sources: social and cognitive psychology, media characteristics, the problem-solving behavior of groups, process management, group information processing, and organizational effects. It also surveys empirical studies of computer-supported problem solving, especially for software development. The concluding chapter describes a collaborative model for program development.Computer-Supported Collaboration with Applications to Software Development is designed for an academic and professional market in software development, professionals and researchers in the areas of software engineering, collaborative development, management information systems, problem solving, cognitive and social psychology. This book also meets the needs of graduate-level students in computer science and information systems. | Introduction. 1: Cognitive and Social Psychology in Collaboration. 1. Introduction. 2. Cognitive models. 3. Cognitive effects and biases. 4. Social psychology factors. 2: Media factors in collaboration. 1. Introduction. 2. Environmental factors affecting collaboration. 3. Visual and auditory clues in face-to-face collaboration. 4. Video versus audio-only. 5. Proxemic effects. 6. Dialog structure. 7. Social context cues. 8. Managerial behavior and information richness. 9. Effects of I/O rates and asynchrony. 10. Physical artifacts. 3: Group problem-solving: Tasks, productivity, early experiments. 1. Introduction. 2. Group productivity and types of tasks. 3. Group problem solving on disjunctive tasks. 4. Characteristics of groups. 4: Computer-supported processes and productivity. 1. Introduction. 2. Process gains and losses. 3. Structuring interactions. 5: Communication and information in organizations and groups. 1. Introduction. 2. Effects of organizational embedding. 3. Information sharing. 6: Groupware. 1. Introduction. 2. Groupware applications and effects. 3. Impediments to developing and using groupware. 4. Design presuppositions in groupware. 5. Virtual workspaces. 6. Shared I/O and development toolkits....

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